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#### The Bluegrass Station Army Maintenance Activity Is Here to Support Our Troops!

Bluegrass Station Division Director Joe Wilkins was elated when Mark Dille of the Eagle Support Services Corporation in Huntsville, Alabama, expressed interest in leasing space in



Building 135, as well as a parking lot, to perform maintenance on military vehicles for the U.S. Army Forces Command (FORSCOM), which is the Army's largest major command. According to the United States Department of Defense's Fact File, "FORSCOM consists of more than 750,000 Active Army, U.S. Army Reserve, and Army National Guard soldiers. FORSCOM trains, mobilizes, deploys, and sustains combat ready forces capable of responding rapidly to crises world-wide."

The Bluegrass Station Division's building and grounds maintenance staff worked feverishly to prepare the building for its tenant. The tenant named itself the Bluegrass Station Army Maintenance Activity (BGS AMA) and began work in May 2003. The BGS AMA is managed by Craig Rogers of the Eagle Support Services Corporation and Frank Pacheco of International Consultants, Incorporated. Representatives of Stanley Associates, Inc., also work at the BGS AMA. Listed below are some of the major projects that the BGS AMA's mechanics have either completed or are in the process of completing:

Seatbelt modifications on the High Mobility Multi-Purpose Wheeled Vehicle (HMMWV) (pronounced "hum-vee") for the Kentucky and Indiana Army National Guard.

Bolt-together wheel modifications on the Heavy Expanded Mobility Tactical Truck (HEMTT) (pronounced "hemit") for the Kentucky and Tennessee Army National Guard.

The provision of thirteen mechanics/inspectors to the United States Army South (USARSO) in Ponce, Puerto Rico, and Jacksonville, Florida, to conduct technical inspections on

equipment being sent to various locations for tactical exercises. According to its website, the USARSO "executes and is responsible for all Army operations within the United States South Command's (USSOUTHCOM's) 15.6 million square mile area of responsibility (AOR). Within its AOR, USSOUTHCOM provides strategic and operational command and control of assigned U.S. land, sea and air forces, defends U.S. interests, and assists friendly nations in the development of their militaries."

The establishment of nineteen workers at Fort Dix, New Jersey, to assist the Department of Logistics (DOL) with maintenance support to its customers.

The provision of assistance to the 101st Airborne Division of Fort Campbell, Kentucky, with its Reset mission. According to an Internet article by the Army News Service (ARNEWS), the Reset is a modularization effort in which "artillery, military intelligence, and other combat support/combat service support assets normally found at division or above level" are moved down to units of action. This is the Army's largest change in fifty years and will allow for "a deeper pool of units to deploy for the global war on terror." The BGS AMA's involvement in the Reset has been to

repair power generation equipment and **HMMWV Front Line Ambulances** (FLAs), to open a component and armament repair facility Bluegrass Station, and to provide a 125-person

workforce at Fort Campbell.

The provision of an Organization Contact Assistance Team (OCAT), mechanics, and a logistics clerk to the Maryland Army National Guard's homeland defense security mission at the Blue Grass Army Depot in Richmond, Kentucky.

As the BGS AMA's projects grew, so did the organization's need for more space. Thus, the BGS AMA has expanded from 14,448 square feet in Building 135 to 80,792 square feet and from leasing one parking lot to two. In addition, the BGS AMA has been steadily increasing its employment since May 2003 and anticipates hiring even more mechanics in the near future.

Bluegrass Station is proud to have the BGS AMA as a tenant who provides so much support to our troops! Please feel free to contact Craig Rogers at 293-4647 if you'd like to learn more about what the BGA AMA does or about its job openings.

### This is What Enhanced 911 Means to You!



ass Station Division recently upgraded the on-post telecommunications

system by installing the Enhanced 911/Caller ID feature. This allows tenants with digital telephones to see the number of the person who is calling them. Better yet, when someone

uses a Bluegrass Station

telephone line to dial either 911 or 9-911, the 911 operator will be able to see the extension number from which the call was placed. However, the 911 operator's display will not show the building number in which the emergency is occurring. (Keep in mind that Bluegrass Station has approximately 110 buildings.) This is especially important if the caller is unable to stay on the line long enough to provide this information to the operator or in which someone dials 911 and hangs up.

When a 911 operator receives a call, he/she must assume that an emergency is occurring, and at a minimum, must dispatch police officers, not to mention emergency medical technicians and/or firefighters, to the area. It is vital for the operator to do this because there are many legitimate emergencies in which a caller may be forced to end a 911 call.

Unfortunately, the 911 operators have been receiving an increasing number of hang-up calls from a variety of Bluegrass Station phone extensions. In one instance, the "1" button on a tenant's fax machine was stuck and in other situations, people intending to make long distance phone calls dialed "9" to obtain an outside line, then dialed "1" to start the long distance number, then forgot that they had already dialed the "1" and touched that button again. Realizing their mistake, they quickly hung up to end the call.

However, a hang-up call like this still goes through to the 911 operator, who, having the Bluegrass Station phone extension in hand, calls it in an effort to respond to the potential emergency. If the operator is able to reach someone at the phone number who is able to verify that everything is OK, then he/she does not dispatch emergency response personnel to the scene. However, if the operator is unable to reach someone at the number, then he/she must dispatch a police officer to Bluegrass Station to respond to what is still considered to be a possible emergency.

When this occurs, the police officer contacts Bluegrass Station Division in an effort to locate the building from which the hang-up call was placed. Thus far, the staff has been able to identify the building from which a hang-up call came and make contact with someone in the area. However, there are some telephone extensions for which the Division doesn't have a building number. Thus, staff will be contacting various tenants in the next few weeks to obtain specific building/bay/room locations for each telephone extension.

Otherwise, tenants, employees, and residents can help by staying on the line if they accidentally dial 911 or 9-911. Wait for the 911 operator to answer, then tell him/her that you

misdialed and that there is no emergency. This not only saves people's valuable time, it also allows emergency personnel to respond to the real life and death situations out there. Thanks for doing your part to support the 911 operators, police officers, emergency response technicians, and firefighters in Fayette County!

# **WeightWatchers**



You don't have to fight the weight loss battle alone! The next ten-week series of Weight Watchers® meetings begins at 11:30 a.m. on Thursday, August 12, 2004, in the conference room at Bluegrass Station Division in Building 18. Feel free

to bring your lunch and experience the guidance, support, and fellowship that only Weight Watchers® can provide.

Both men and women are welcome to join. Bluegrass Station Division encourages employers to support their employees in their weight loss efforts. Be sure to contact Andi Marcum of L3 Communications at 293-4188 for details!

### Get Some "Class" at the Fitness Center!

You don't have to be intimidated by the machines at the fitness center since L3 Communications offers free equipment training classes! Call Bryan Wilson at 293-4118 for details. Be sure to ask him about the aerobics and Tai Chi classes that are

in the works, too. These classes should begin in early September, or as soon as the fitness center renovation has been completed.

Please remember that Bluegrass Station tenants, employees, and residents over the age of eighteen (18) are welcome to use the fitness

center once they have registered with Dee Fontaine of Bluegrass Station Division in Building 18. Her phone number is 293-4212.

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